

Welcome to a new way of doing healthcare with Apta Cash!



Your new healthcare program has benefits that allow you to save more of your hard-earned money, including:

- No co-pay, no deductibles, and no out of pocket costs for virtual doctor visits (also called Virtual Primary Care or VPC)
- Professionals (concierge) that negotiate your healthcare costs before visiting a medical specialist
- Pay at a discounted rate at the time of service with no additional billing ever when using your Apta Cash network

Determine the extent of your healthcare needs before choosing which service to use.

- For things like online primary care, urgent care, mental health care, pharmacy services and various specialists – all available on demand, consider using Revive Health your virtual primary care.
- For things that would most likely be seen by a specialist or require surgery, contact your Apta Health Concierge.
- As a last resort, if it's an emergency you can visit Urgent Care or the Emergency Room.

Your health plan has two main components:



Revive Health - A virtual primary care physician that allows you to see a doctor at any time online.



Apta Cash - A concierge that helps find healthcare services and negotiates prices on your behalf.

Additional Resources



www.aptahealth.com/stein

Registering for Virtual Primary Care:

Apta Cash has partnered with Revive Health to provide Virtual Primary Care services.

Step 1: Register with Revive Health with your welcome letter. If you haven't received a welcome letter, contact Revive Health directly at **(888)220-6650**. Revive Healthcare is your preferred, no cost, virtual primary care provider. To get care please call **(888)220-6650** or visit www.revive.health. Revive Health will refer you to a specialist if you have any additional healthcare needs that they can't address over a video call.

How to contact your Apta Cash Concierge:

Step 1: Contact Apta Cash Concierge at **(844)335-0166** to coordinate any referral or procedure needs. They will work with you to set up your appointment.

Step 2: Apta Cash Concierge will help you set up your credit card to pay for services.

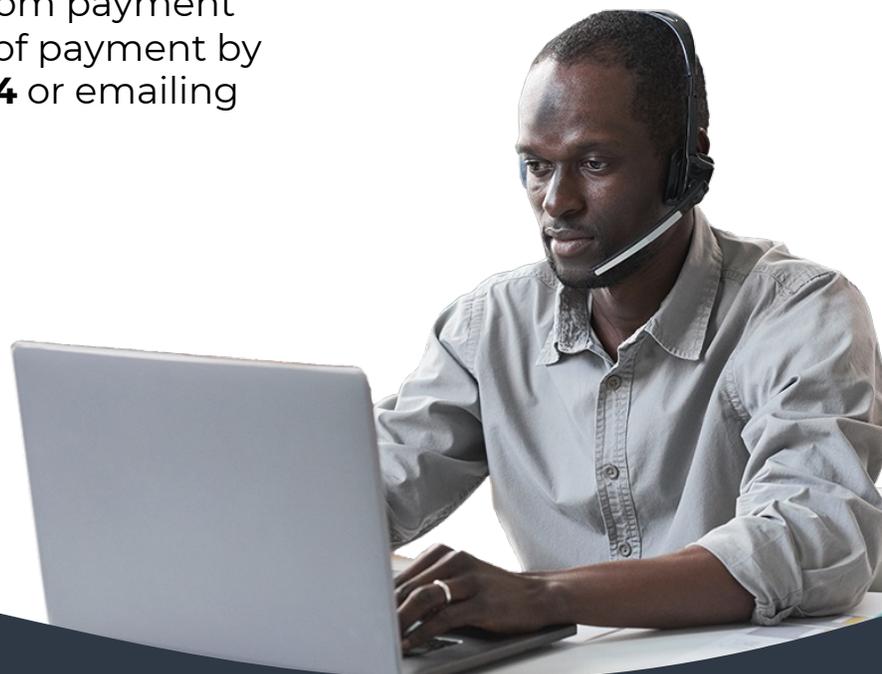
Step 3: Apta Cash Concierge will also provide instructions about any additional services you might need, such as where to get laboratory tests or diagnostic imaging.

Step 4: Once you have paid for your visit with the specialist, please submit receipts from payment to Apta Concierge within 24 hours of payment by texting the receipt to **(801)823-4324** or emailing aptacash@Apta-health.com.

Step 5: If the specialist says you need a procedure, surgery or additional services, you should contact Apta Cash Concierge to coordinate and pay for the needed care.

***Any time you have any questions whatsoever, contact Your Apta Cash Concierge at (844)-335-0166.**

If you have not received a welcome letter, you can still reach out to your Apta Health Concierge.



Urgent or Emergency Care

* Revive Healthcare is your preferred, no cost, virtual primary care provider.

CALL (888)220-6650 or
VISIT www.revive.health

If you need Urgent Care (non-life threatening)

Step 1: Contact Apta Cash Concierge at 844-335-0166

Step 2: If Apta Cash Concierge is closed, go to your local Urgent Care

Step 3: Tell the Urgent Care site you are registering as self-pay (no insurance). Your Health Care Credit Card is enabled to work at Urgent Care facilities, up to a reasonable amount.

If you have an Emergency (life-threatening)

Step 1: Tell the Emergency Care site you are registering as self-pay (no insurance). Your Health Care Credit Card is enabled to work at Emergency Care facilities, up to a reasonable amount.

Step 2: Contact Apta Cash Concierge at (844)-335-0166 as soon as reasonably possible.

*Most urgent care visits are under \$200, if it is more than \$200, ask them to send you a bill for the rest and contact Apta Cash Concierge.

*Your Apta Cash credit card is not an HSA or FSA card. It should not be used for pharmacy, dental, vision care, etc. It can only be used for medical visits with a medical specialist.

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